

**FLORIDA STATE UNIVERSITY-REPUBLIC OF PANAMA CAMPUS
STUDENT COMPLAINT ROUTES**

ACADEMIC COMPLAINTS

Grade-related

CONTACT INSTRUCTOR

If not resolved

File formal GRADE APPEAL with Vice Rector for Academic Affairs

(http://panama.fsu.edu/index.php?option=com_content&view=article&id=174&Itemid=151)

About instructor or program

**CONTACT INSTRUCTOR,
PROGRAM DIRECTOR OR
PROGRAM CHAIR**

If not resolved

Follow GENERAL ACADEMIC APPEALS process
(http://panama.fsu.edu/index.php?option=com_content&view=article&id=174&Itemid=151)

NON-ACADEMIC COMPLAINTS

Regarding services

**CONTACT STAFF MEMBER IN
RELEVANT UNIVERSITY OFFICE**

If not resolved

Contact staff member's supervisor, then administrator in charge of office (see Organizational Chart panama.fsu.edu)

Regarding other matters

ATTEMPT TO RESOLVE ISSUE

If not resolved

Contact the Director of Student Affairs
(+507 317 0367, ext.223)

DISCRIMINATION

Race, gender, or sexual orientation
Sexual harassment

**AGAINST
WHOM IS
THE
COMPLAINT?**

A fellow student

Contact the Director of Student Affairs
(+507 317 0367, ext.223)

A faculty member

Contact Equal Opportunity & Compliance via the Vice Rector for Academic affairs
(+507 317 0367, ext.223)

A staff member

Contact the Rector of FSU Panama
(317 0367, ext. 228)